



Gas continues to play an important role for Kiwi homes

There's been a lot of conversation about gas lately. The bottom line is you and your customers don't need to worry about gas suddenly running out. Gas continues to be delivered safely and reliably to homes and businesses every day.

Why gas still matters

Gas plays an important role in supporting New Zealand's electricity system, especially in winter or when renewable generation is low. Gas will continue to play an important role as New Zealand's energy system evolves, alongside other potential energy options in the future.

What this means for you and your customers

No need to stop using gas: If customers use natural gas for cooking, heating or hot water, they can feel confident it will still be there when they need it.

Households and businesses use a small share:

Almost 300,000 homes and businesses use natural gas, but together they only use a small share of NZ's total gas supply. Most gas in New Zealand is used by large industrial users, which means households are a relatively small part of overall demand.

Price is the main change: Like electricity, the biggest change over time is likely to be cost, rather than availability of gas for most homes and businesses.

Good advice for your customers

Plan ahead, don't panic: There's no need to rush into big decisions about changing your energy supply.

Replace at the right time: The most cost-effective time to change appliances is during renovations, new builds, or when appliances reach their end of life.

Know the options: Encourage customers to understand their energy choices early, including costs and practical considerations.

Our role at Firstgas

Firstgas continues to invest in and maintain our network so we can deliver gas safely and reliably for years to come and we're focused on keeping it that way.

Scan to visit our business hub for more information and resources.

